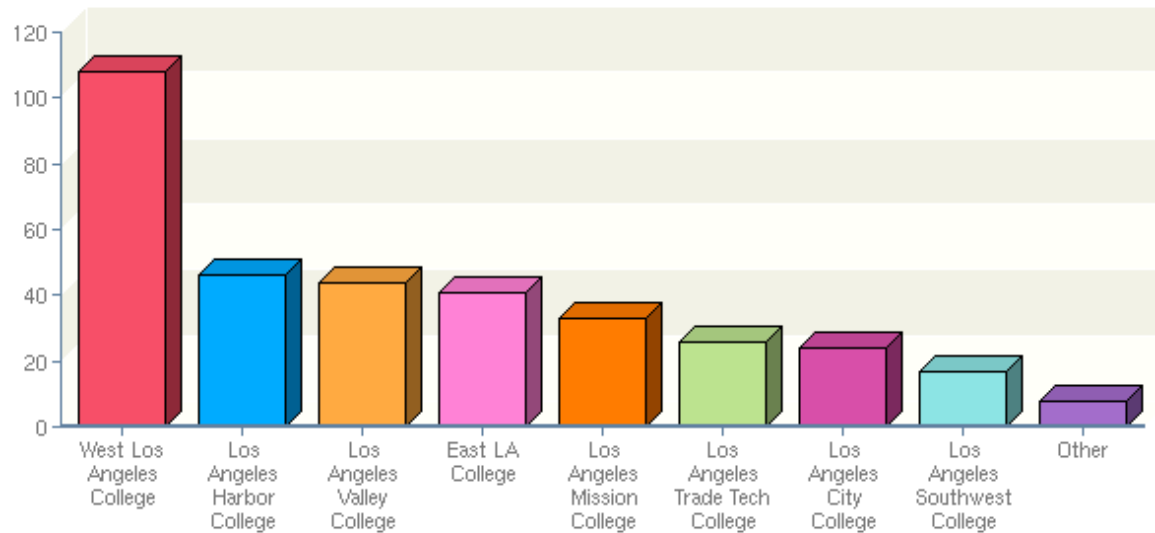


# California Community Colleges Distance Education Course Survey

April 07, 2009

1. Select the college where you enrolled in the distance education course(s) that you dropped in the Fall 2008 term.



Item	Count	Percent %
West Los Angeles College	108	31%
Los Angeles Harbor College	46	13%
Los Angeles Valley College	44	13%
East LA College	41	12%
Los Angeles Mission College	33	10%
Los Angeles Trade Tech College	26	7%
Los Angeles City College	24	7%
Los Angeles Southwest College	17	5%
Los Angeles Pierce College	8	2%

Total responses to this question: 347

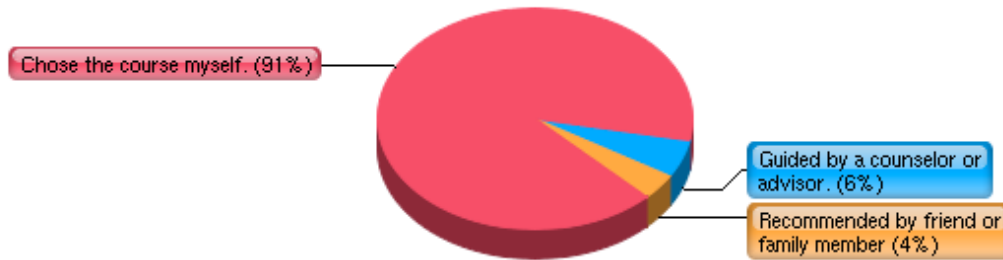
2. Was this your first experience with a distance education course?



Item	Count	Percent %
No	239	69%
Yes	105	31%

Total responses to this question: 344

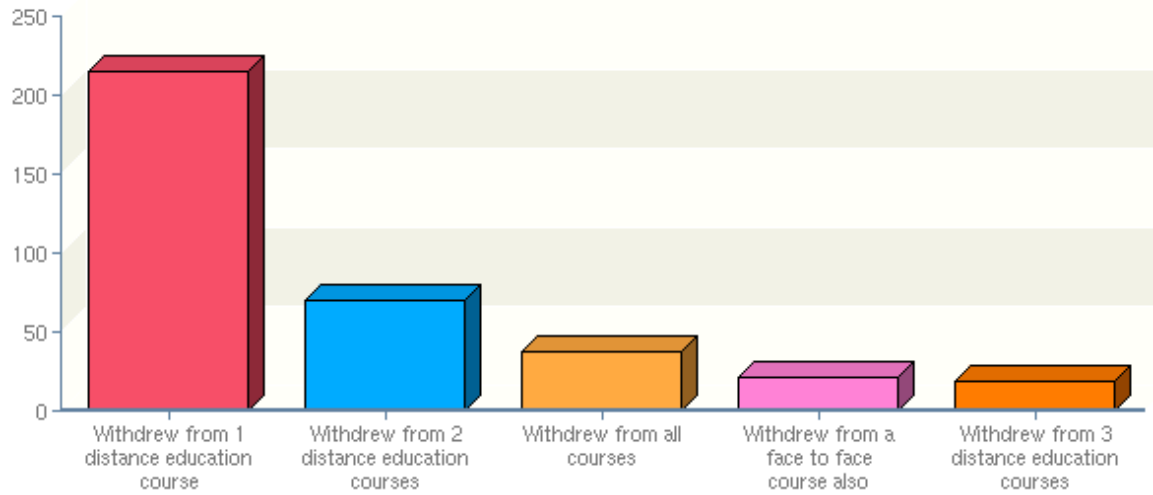
3. Did you choose to take this distance education course yourself, or was your choice guided by a counselor or advisor?



Item	Count	Percent %
Chose the course myself.	310	91%
Guided by a counselor or advisor.	19	6%
Recommended by friend or family member	13	4%

Total responses to this question: 342

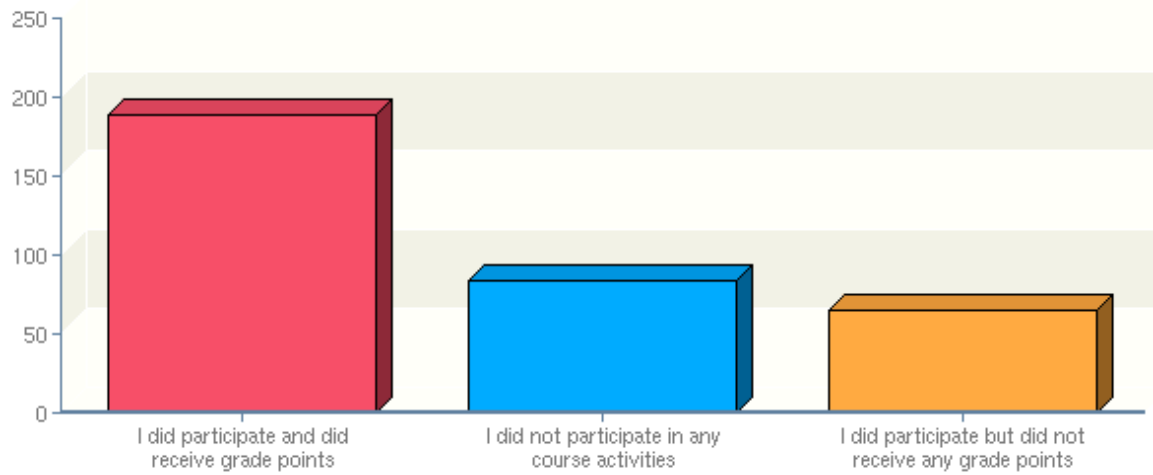
4. From how many courses did you withdraw in the Fall 2008 term? Select all that apply.



Item	Count	Percent %
Withdrew from 1 distance education course	215	63%
Withdrew from 2 distance education courses	70	21%
Withdrew from all courses	37	11%
Withdrew from a face to face course also	21	6%
Withdrew from 3 distance education courses	19	6%

Total responses to this question: 340

5. Going back to the last distance education course from which you withdrew, did you participate in any of the course activities (assignments, discussions, quizzes etc)? Select only one.



Item	Count	Percent %
I did participate and did receive grade points	189	56%
I did not participate in any course activities	84	25%
I did participate but did not receive any grade points	65	19%

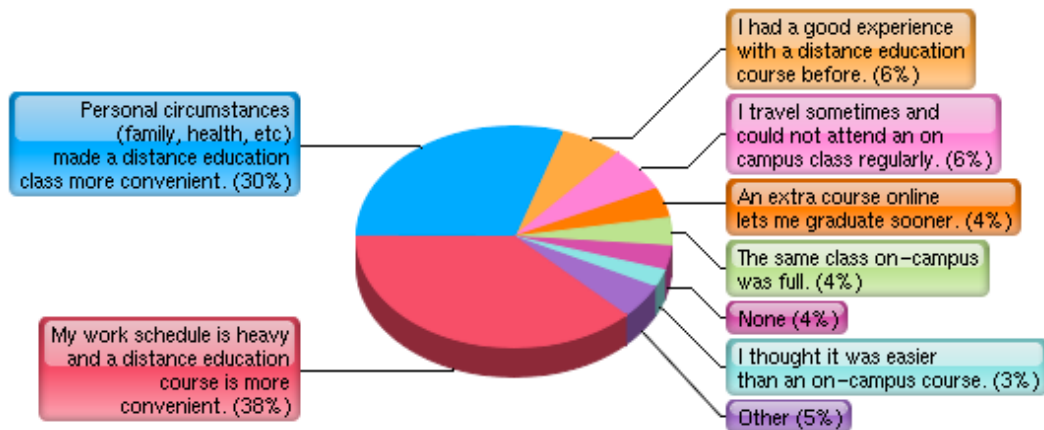
Total responses to this question: 338

6. Please think about the reasons why you enrolled in the distance education course. Indicate how important each of the following factors were in explaining why you enrolled in the course. Select Very Important or Somewhat important or Not important at all for each factor.

Item	Very Important	Somewhat Important	Not Important at all	Total
I travel sometimes and could not attend an on campus class regularly.	32.7%	25.0%	42.3%	336
My work schedule is heavy and a distance education course is more convenient.	67.8%	18.2%	14.0%	335
I thought it was easier than an on-campus course.	20.0%	21.5%	58.5%	335
I was curious, wanted to try something new.	14.2%	23.6%	62.2%	331
It was recommended by someone.	10.3%	16.3%	73.4%	331
I had a good experience with a distance education course before.	52.6%	16.9%	30.5%	331
The same class on-campus was full.	19.3%	15.7%	65.1%	332
Personal circumstances (family, health, etc) made a distance education class more convenient.	63.9%	13.9%	22.3%	332
I thought distance education courses were self-paced and I could begin the course anytime during the term.	23.8%	24.4%	51.8%	332
An extra course online lets me graduate sooner.	34.9%	24.7%	40.4%	332

Total responses to this question: 341

7. From among the previous ten reasons which was the most important for choosing a distance education course.  
(Select only one)



Item	Count	Percent %
My work schedule is heavy and a distance education course is more convenient.	128	38%
Personal circumstances (family, health, etc) made a distance education class more convenient.	102	30%
I had a good experience with a distance education course before.	22	6%
I travel sometimes and could not attend an on campus class regularly.	22	6%
An extra course online lets me graduate sooner.	15	4%
The same class on-campus was full.	14	4%
None	12	4%
I thought it was easier than an on-campus course.	9	3%
I thought distance education courses were self-paced and I could begin the course anytime during the term.	6	2%
I was curious, wanted to try something new.	6	2%
It was recommended by someone.	5	1%

Total responses to this question: 341

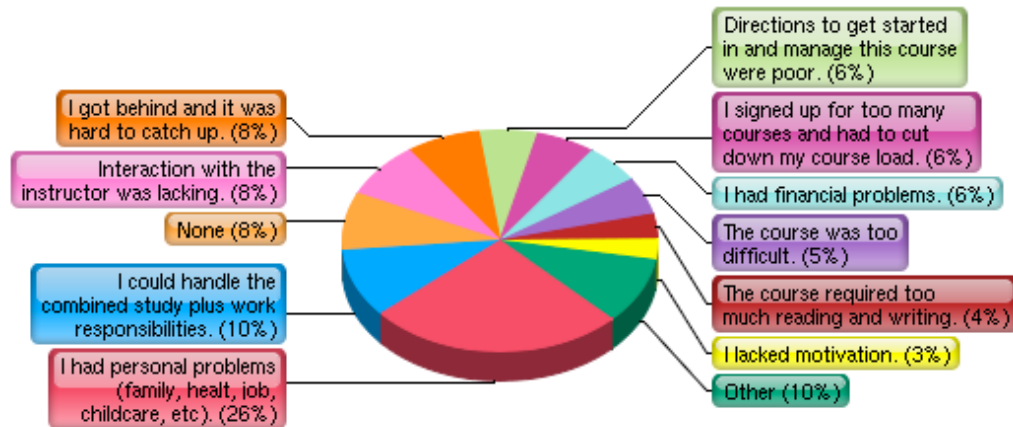
8. Please think about the reasons why you dropped this course. Comment on each factor below in explaining why you dropped this distance education course. Indicate if it was Very important or Somewhat important or Not important at all

Item	Very Important	Somewhat Important	Not Important at all	Total
Directions to get started in and manage this course were poor.	26.3%	18.7%	55.0%	327
Interaction with the instructor was lacking.	19.6%	21.5%	58.9%	326
The course was too difficult.	15.4%	22.6%	61.9%	318
I could not handle the combined study plus work responsibilities.	21.7%	29.8%	48.4%	322
I had personal problems (family, health, job, childcare, etc).	42.2%	18.2%	39.7%	325
I had financial problems.	26.0%	21.9%	52.0%	319
I lacked motivation.	10.0%	21.9%	68.1%	320
I lacked access to a computer.	10.1%	12.9%	77.0%	318
I experienced too many technical difficulties.	12.3%	12.9%	74.8%	318
I lacked basic computer skills.	3.5%	5.7%	90.8%	316
The course required too much reading and writing.	10.8%	23.4%	65.8%	316
I felt too alone, not a part of a class.	7.9%	16.5%	75.6%	315
I got behind and it was hard to catch up.	30.7%	27.2%	42.1%	316
I didn't realize when I registered that it was a distance education course.	1.3%	5.4%	93.3%	314
I signed up for too many courses and had to cut down my course load.	20.1%	19.1%	60.8%	319
I do not like the distance education format.	8.8%	15.8%	75.4%	317
I didn't know where to go for help.	8.5%	16.1%	75.3%	316
I was not interested in the subject matter.	5.7%	15.8%	78.5%	316

Total responses to this question: 335



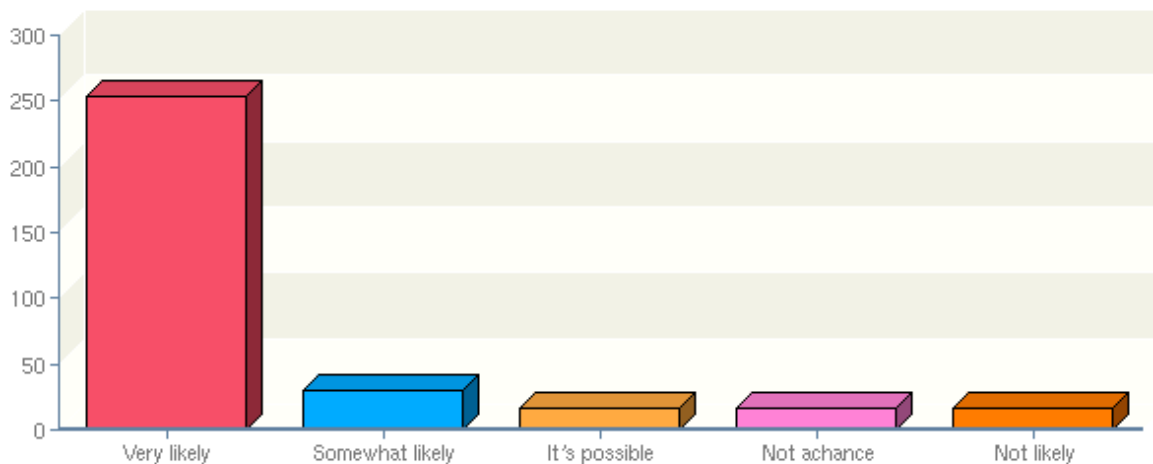
9. Overall what do you feel was the main reason you were NOT able to successfully complete this distance education course? (Select only one.)



Item	Count	Percent %
I had personal problems (family, health, job, childcare, etc).	86	26%
I could handle the combined study plus work responsibilities.	33	10%
None	28	8%
Interaction with the instructor was lacking.	27	8%
I got behind and it was hard to catch up.	25	8%
Directions to get started in and manage this course were poor.	20	6%
I signed up for too many courses and had to cut down my course load.	20	6%
I had financial problems.	19	6%
The course was too difficult.	18	5%
The course required too much reading and writing.	12	4%
I lacked motivation.	10	3%
I experienced too many technical difficulties.	8	2%
I felt too alone, not a part of a class.	7	2%
I was not interested in the subject matter.	5	2%
I didn't know where to go for help.	4	1%
I do not like the distance education format.	4	1%
I lacked access to a computer.	4	1%

Total responses to this question: 330

10. How likely are you to register for another online course?



Item	Count	Percent %
Very likely	253	76%
Somewhat likely	30	9%
It's possible	17	5%
Not achance	17	5%
Not likely	17	5%

Total responses to this question: 334