Canvas Guided/Standard Implementation

Package: Guided Implementation Services

Included Services:

- Canvas production account and test/training instance setup
- Weekly call with assigned Implementation Consultant
- General implementation assistance with guidance, assistance, and troubleshooting of client-initiated course migrations, third-party tools integrations, and account settings.
- Standard Online Training Package comprising remote training webinars: 2-hour Admin, 2-hour Faculty and Instructional Design, 1-hour Support,
- Sample project plan, access to guides, public courses, and best practices documentation
- Authentication integration support with access to guides and assistance troubleshooting client-initiated Shibboleth/SAML integrations. (The District makes a preferential requirement for Shibboleth/SAML 2.0 to support a systemwide Federated ID)
- Site branding support with guidance, assistance, and troubleshooting of client-initiated branding
- Basic SIS integration support with guidance, assistance, and troubleshooting of client-initiated SIS integration
- Support services implementation with configuration of appropriate ticket routing options and access to the Canvas Support ticketing system

Typical Duration: 10 to 12 weeks

Canvas Training: Webinars (real-time)

C1. Admin Training

Instructs LMS Admins how to configure the administrative settings in Canvas. Participants learn how to manage users, sub-accounts (domains), courses and enrollments, as well as how to organize courses, manage users and permissions and create shared content that can be used by teachers.
Duration: 2 hours

C2. Support Training

Teaches local support personnel how to troubleshoot problems and support end users. Participants will learn how to utilize Canvas documentation, interact with the user community and effectively use the help ticketing system.
Duration: 1 hour

C3. Instructor Training

Provides instructors with an overview of basic Canvas functionality, including account settings, notification preferences, messaging students, uploading files, editing pages, customizing the course navigation and building assignments. Participants also learn the basics of quizzes, discussions, analytics and grading.
Duration: 2 hours